

# Working with limit on allowed file attachment extensions

Herzum Attachments Manager app for Jira allows to define the **allowed file extensions** for the files that may be attached to the Jira issues.

This pages illustrates what you can expect when a limit on the **allowed file extensions** for the files that may be attached to the Jira issues has been configured for a project.

Assuming the following setting:

Allowed Extension	Delete <span>?</span>
pdf	
doc	
xls	
if it is left empty, all extensions are allowed	

When an user try to attach a file having an extension that is not included in the list of the allowed extensions, an alert appears and the file is not attached to the issue.

On the issue Create and Edit screens the alert displays as follows:

Edit Issue : SAMPRJTEMP-49

Configure Fields ⚙

Priority ↓ Low ?

Labels 

Begin typing to find and create labels or press down to select a suggested label.

Attachment 

Drop files to attach, or [browse](#)

herzum-approval-plugin-4.18-Jira-7.0-7.12 (3).jar

1.27 MB

File extension (jar) is not allowed.

On the issue View screen the alert displays as follows:

Description

Click to add description

Attachments

Drop files to attach, or [browse](#)

export (1).zip

Cancel

votes

File "export (1).zip" was not uploaded

File extension (zip) is not allowed.

Created:

In 7 hours

Updated:

In 8 hours

Agile

[View on Board](#)

HipChat discussions

Do you want to discuss this issue? Connect to HipChat.

Connect

Dismiss

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