Privacy Policy

Effective Starting Date: January 2, 2019

Terms and Scope of Policy

On this page, “we” means Herzum, Inc. and its affiliates. On this page, “you” and “your” means the visitor of our public websites (herzum.com), the legal entity or company that you represent, and/or the end-user of our apps for Jira Server and Jira Data Center or Bitbucket Server delivered through the Atlassian Marketplace.

Your privacy is important to us, and so is being transparent about how we collect, use, and share information about you.

This policy applies to both personal information (which can be attributed to a specific individual) and non-personal information that are collected by us on our websites or in our apps.

This policy sets out the basis on which any data we collect from you, or that you provide to us, will be processed and used.

Acceptance of Privacy Policy Terms and Conditions

By using our website and/or apps, you signify your agreement to the terms and conditions of this Privacy Policy.

If you do not agree to these terms and conditions, please do not use our apps or access our websites or our apps.

Should we ever need to change this policy, the changes will be posted on this page.

General Information

All our apps On-Premises delivered through the Atlassian Marketplace store all data on your own infrastructure and do not use any external hosted services, other than the service or infrastructure hosting your Jira or Bitbucket.

For more information, please, see the Security Statement that applies to the app you are using:

- Herzum Approval Security Statement
- Herzum Quick Linker Security Statement
- Herzum Attachment Manager Security Statement
- Herzum Moderator Approval Security Statement.

We will collect and process only the following data about you:

- **Information you give us:** when you consult with our customer support team, send us an email, or communicate with us in any way, you are voluntarily giving us information that we collect. That information may include, but is not limited to, your name, email address, Jira Configuration File, Jira Application Logs, app settings, your company name, SEN, used web browser and actions you have taken using our apps.
- **Information provided to us by third-parties selling our apps to you:** we take steps to ensure that such third parties are legally permitted or required to disclose such information to us.
- **Cookies and tracking:** during the use of our websites, it is possible that cookies will be set on your computer. Most browsers allow you to control cookies, including whether or not to accept them and how to remove them. You may set most browsers to notify you if you receive a cookie, or you may choose to block cookies with your browser. Tracking technologies may record information such as Internet domain and host names; Internet protocol (IP) addresses; browser software and operating system types; click-stream patterns; and dates and times that our sites are accessed. The use of cookies and other tracking technologies allows us to improve our websites and your web experience. We may also analyse information that does not contain Personal Information for trends and statistics.

Information Gathering and Usage

We may use the Personal Information that you are voluntarily giving us through our websites to provide you support, sales and marketing information.

We do not share or sell any information that you provide us with third-parties.

Retaining Your Information

We retain your Personal Information as long as necessary for the purposes of problem troubleshooting or help with our apps administration and usage.

Your Legal Rights

You have rights to request from us (legal@herzum.com) rectification or erasure of your personal data or restriction of processing.
Questions

All questions relating to this Privacy Policy are welcomed and should be addressed to our legal team (legal@herzum.com).