Herzum Quick Linker Security Statement

Effective Starting Date: January 2, 2019

This page contains macros or features from a plugin which requires a valid license.
You will need to contact your administrator.

Overview
Herzum Quick Linker is an app for Jira Server which:

- is installed on the customer Jira Server;
- stores all data on customer own servers and does not use any external hosted services;
- processes data from Jira using Java API;
- provides views in Jira Server of the data stored in the Jira Server database.
- provide the capability to store data on a remote customer own Jira Server database.

Stored data
Herzum Quick Linker for Jira Server is using Jira Java API to store application data in customer's own Jira Server database only for purposes related to the app usage.

See Herzum Quick Linker Database Documentation for more information on the data collected automatically on customer own Jira Server database when using this application.

Data protection

- Herzum Quick Linker is hosted in the customer's own infrastructure and the customer is responsible for data protection controls including but not limited to: data backup and recovery, user accesses and roles administration and maintaining security of them.
- Herzum Quick Linker data are stored in the customer's Jira Server database.
- Herzum Quick Linker logs trace specific limited information only for purposes of problem troubleshooting or help with Herzum Quick Linker administration and usage. Log files are stored in the log directory of the customer own Jira server.

People and Access
Herzum is responsible for providing support to Herzum Quick Linker app customers.

The Herzum support team might request information only for purposes of problem troubleshooting or help with Herzum Quick Linker administration and usage.

Privacy
For more information please see our Privacy Policy.