Herzum Approval Security Statement

Effective Starting Date: January 2, 2019

Overview
Herzum Approval is an app for Jira Server and Data Center which:

- is installed on the customer Jira instance;
- stores all data on customer own servers and does not use any external hosted services;
- processes data from Jira using Java API;
- provides views in Jira Server and Data Center of the data stored by the app in the Jira database.
- allows to setup email notifications for the specified email addresses stored in the Jira database.

Stored data
Herzum Approval for Jira Server and Data Center is using Jira Java API to store application data in customer own Jira database only for purposes related to the app usage.

See Herzum Approval database documentation for more information on the data collected automatically on customer own Jira database when using this application.

Data protection
- Herzum Approval is hosted in the customer’s infrastructure and the customer is responsible for data protection controls including but not limited to: data backup and recovery, user accesses and roles administration and maintaining security of them.
- Herzum Approval data are stored in the customer's Jira database.
- The customer is responsible for data protection controls on each email notification sent by the app to any recipient’s email server, including but not limited to email addresses and email content.
- Herzum Approval logs trace specific limited information only for purposes of problem troubleshooting or help with Herzum Approval administration and usage. Log files are stored in the log directory of the customer own Jira server.

People and Access
Herzum is responsible for providing support to Herzum Approval app customers.

The Herzum support team might request information only for purposes of problem troubleshooting or help with Herzum Approval administration and usage.

Privacy
For more information please see our Privacy Policy.